## 2011 CORE Utilities Marketing Budget

| Residential                              | NGRID                 | NHEC                  | PSNH                   | Unitil          | Total                      |
|--|-----------------------|-----------------------|------------------------|-----------------|----------------------------|
| ENERGY STAR® Homes                       | \$2,967               | \$1,150               | \$7,700                | \$5,000         | <mark>\$16,817</mark>      |
| - Special Events                         | \$1,261               | \$650                 | \$1,200                | \$2,125         | <b>*</b> · <b>•</b> ,• · · |
| - Brochures and Mailings                 | \$297                 | \$500                 | \$2,000                | \$500           |                            |
| - Direct Mail to Builders                |                       |                       | \$2,000                |                 |                            |
| - Co-Marketing w/Builders                |                       |                       | \$2,500                |                 |                            |
| - Staff Labor *                          | \$1,409               |                       |                        | \$2,375         |                            |
| Home Performance w/ENERGY STAR®          | \$2,124               | \$1,150               | \$13,200               | \$8,000         | \$24,474                   |
| - Special Events                         | \$266                 | \$500                 |                        | \$1,000         |                            |
| - Brochures and Mailings                 | \$797                 | \$500                 | \$10,000               | \$3,000         |                            |
| - Demo Unit                              | \$266                 |                       |                        | \$1,000         |                            |
| - Web Updates for Home Heating Index on  |                       |                       |                        |                 |                            |
| NHSaves                                  |                       | \$150                 | \$3,200                |                 |                            |
| - Staff Labor *                          | \$797                 |                       |                        | \$3,000         |                            |
| ENERGY STAR® Appliances                  | \$7,105               | \$4,650               | \$5,853                | \$22,000        | <mark>\$39,608</mark>      |
| - In-Store Point of Purchase Materials   |                       | \$2,000               | \$2,000                |                 |                            |
| - Revise / Print Rebate Coupons          |                       | \$2,000               | \$3,853                |                 |                            |
| - Special Events                         | \$323                 |                       |                        | \$1,000         |                            |
| - 3rd Party Marketing                    | \$6,015               | \$650                 |                        | \$18,625        |                            |
| - Staff Labor *                          | \$767                 |                       |                        | \$2,375         |                            |
| Home Energy Assistance                   | \$1,533               | \$1,000               | \$15,561               | \$4,000         | \$22,094                   |
| - Special Events                         | \$240                 | \$400                 |                        | \$625           |                            |
| - Brochures                              | \$383                 | \$400                 |                        | \$1,000         |                            |
| - Energy Savers Guides                   | •                     | \$200                 | \$15,561               | <b>.</b>        |                            |
| - Staff Labor *                          | \$910                 |                       |                        | \$2,375         |                            |
| ENERGY STAR <sup>®</sup> Lighting        | \$18,573              | \$10,000              | \$256,284              | \$32,500        | <mark>\$317,357</mark>     |
| - Lighting Bill Insert                   |                       |                       | \$18,000               |                 |                            |
| - Special Events                         | \$571                 |                       |                        | \$1,000         |                            |
| - Mini Catalogs                          |                       | \$2,000               | \$2,000                |                 |                            |
| - Revise/Print/Mail NH Saves Catalog     | \$6,572               | \$3,000               | \$220,284              | \$11,500        |                            |
| - Revise/Print Rebate Coupons            |                       | \$1,500               | \$14,000               |                 |                            |
| - Special Promotions / Energy Fairs      | <b>#</b> 0.000        | \$2,500               | \$2,000                | <b>#45 005</b>  |                            |
| - 3rd Party Marketing<br>- Staff Labor * | \$8,929<br>\$2,500    | \$1,000               |                        | \$15,625        |                            |
| - Staff Labor *                          | \$2,500               |                       |                        | \$4,375         |                            |
| Other                                    | \$0                   | \$1,000               | \$2,933                | \$0             | <mark>\$3,933</mark>       |
| - NHSaves Web Site Updates               |                       | \$1,000               | \$2,933                |                 |                            |
| - Staff Labor                            |                       |                       |                        |                 |                            |
| Subtotal Residential                     | <mark>\$32,302</mark> | <mark>\$18,950</mark> | <mark>\$301,531</mark> | <b>\$71,500</b> | <mark>\$424,283</mark>     |

## 2011 Quarterly Report Marketing Report

## 2011 CORE Utilities Marketing Budget

| Commercial, Industrial, and Municipal                    | NGRID                   | NHEC                    | PSNH                        | Unitil    | Total                  |
|--|-------------------------|-------------------------|-----------------------------|-----------|------------------------|
|  | <b>*</b> ( <b>* * *</b> | <b>•</b> • • <b>•</b> • | <b>A- - - - - - - - - -</b> | <b>.</b>  | <b>.</b>               |
| New Equipment & Construction                             | \$1,000                 | \$1,150                 | \$7,000                     | \$8,999   | <mark>\$18,149</mark>  |
| <ul> <li>Special Events / Business Expos</li> </ul>      | \$302                   | \$850                   |                             | \$2,000   |                        |
| <ul> <li>Letters, Brochures and Mailings</li> </ul>      | \$302                   | \$300                   | \$3,000                     | \$2,000   |                        |
| - Print 2011 Rebate Forms                                |                         |                         | \$4,000                     |           |                        |
| - Staff Labor *  | \$396                   |                         |                             | \$4,999   |                        |
| Large C&I Retrofit                                       | \$4,000                 | \$1,150                 | \$7,000                     | \$14,132  | <u>\$26,282</u>        |
| - Special Events / Business Expos                        | \$853                   | \$850                   |                             | \$2,000   |                        |
| - Letters, Brochures and Mailings                        | \$853                   | \$300                   | \$3,000                     | \$2,000   |                        |
| - Print 2011 Rebate Forms                                |                         |                         | \$4,000                     |           |                        |
| - Staff Labor *  | \$2,294                 |                         |                             | \$10,132  |                        |
| Small Rusiness Energy Solutions                          | <u> </u>                | <u> </u>                | Ф <u>р</u> е 006            | ¢10,400   | ¢ 40.005               |
| Small Business Energy Solutions                          | \$3,151                 | \$1,152                 | \$25,086                    | \$13,496  | <mark>\$42,885</mark>  |
| - Special Events / Business Expos                        | \$283<br>\$507          | \$850<br>\$200          | <b>\$45,000</b>             | \$1,000   |                        |
| - Brochures and Mailings                                 | \$567<br>\$950          | \$302                   | \$15,086                    | \$2,000   |                        |
| - Revise/Print/Mail NH Saves Catalog                     | \$850<br>\$850          |                         | \$10,000                    | \$3,000   |                        |
| - 3rd Party Marketing Catalogs                           | \$850                   |                         |                             | \$3,000   |                        |
| - Staff Labor *  | \$601                   |                         |                             | \$4,496   |                        |
| Other  | \$0                     | \$0                     | \$6,169                     | \$0       | <b>\$6,169</b>         |
| - NHSaves Web Site Updates<br>- Staff Labor              |                         |                         | \$6,169                     |           |                        |
| Subtotal C&I&M   | \$8,151                 | \$3,452                 | \$45,255                    | \$36,627  | <mark>\$93,485</mark>  |
| Grand Total  | \$40,453                | \$22,402                | \$346,786                   | \$108,127 | <mark>\$517,768</mark> |
| * includes an allocation for utility website, newsletter | , etc.                  |                         |                             |           |                        |

| Residential Programs  | NGRID                         | NHEC               | PSNH                | Unitil               | Total                |
|---|-------------------------------|--------------------|---------------------|----------------------|----------------------|
| ENERGY STAR® Homes  | \$2,967                       | \$1,150            | \$7,700             | \$5,000              | \$16,817             |
| Home Performance w/ENERGY STAR®   | \$2,124                       | \$1,150            | \$13,200            | \$8,000              | \$24,474             |
| ENERGY STAR® Appliances   | \$7,105                       | \$4,650            | \$5,853             | \$22,000             | \$39,608             |
| Home Energy Assistance  | \$1,533                       | \$1,000            | \$15,561            | \$4,000              | \$22,094             |
| ENERGY STAR® Lighting   | \$18,573                      | \$10,000           | \$256,284           | \$32,500             | \$317,357            |
| Other   | <u>\$0</u>                    | \$1,000            | \$2,933             | <u>\$0</u>           | <u>\$3,933</u>       |
| Subtotal Residential  | \$32,302                      | \$18,950           | \$301,531           | \$71,500             | \$424,283            |
|   |                               |                    |                     |                      |                      |
| Commercial, Industrial, and Municipal Pr  | ograms                        |                    |                     |                      |                      |
| Commercial, Industrial, and Municipal Pr<br>New Equipment & Construction              | <b>ograms</b><br>\$1,000      | \$1,150            | \$7,000             | \$8,999              | \$18,149             |
|   |                               | \$1,150<br>\$1,150 | \$7,000<br>\$7,000  | \$8,999<br>\$14,132  | \$18,149<br>\$26,282 |
| New Equipment & Construction  | \$1,000                       | . ,                |                     |                      |                      |
| New Equipment & Construction<br>Large C&I Retrofit                                    | \$1,000<br>\$4,000            | \$1,150<br>\$1,152 | \$7,000             | \$14,132             | \$26,282             |
| New Equipment & Construction<br>Large C&I Retrofit<br>Small Business Energy Solutions | \$1,000<br>\$4,000<br>\$3,151 | \$1,150            | \$7,000<br>\$25,086 | \$14,132<br>\$13,496 | \$26,282<br>\$42,885 |

|    | Residential Programs                        | NGRID       | NHEC   | PSNH           | Unitil                                       | Total                |
|----|---|-------------|--|----------------|--|----------------------|
| 1  | ENERGY STAR® Homes                          | \$0         | \$158  | \$123          | \$31   | \$312                |
| 2  | Home Performance w/ENERGY STAR®             | \$0<br>\$57 | \$1,328  | \$8,426        | 12,362                                       | ۵۱۲<br>\$22,17       |
| -  |   |             | . ,  | . ,            | ,  |                      |
| 3  | ENERGY STAR® Appliances                     | -\$498      | \$1,934  | \$23,368       | \$9,362                                      | \$34,16              |
| 4  | Home Energy Assistance                      | \$0         | \$192  | \$1,675        | \$2,867                                      | \$4,734              |
| 5  | ENERGY STAR® Lighting                       | \$2,903     | \$4,850  | \$126,600      | \$20,147                                     | \$154,50             |
| 6  | Other                                       | <u>\$0</u>  | <u>\$66</u>  | <u>\$0</u>     | <u>\$0</u>                                   | <u>\$6</u>           |
|    | Subtotal Residential                        | \$2,462     | \$8,528  | \$160,192      | \$44,770                                     | \$215,952            |
|    | Commercial, Industrial, and Municipal Progr | rams        |  |                |  |                      |
| 7  | New Equipment & Construction                | \$2,896     | \$221  | \$5,478        | \$23,797                                     | \$32,39              |
| 8  | Large C&I Retrofit                          | \$1,302     | \$479  | \$7,144        | 15,046                                       | \$23,97              |
| 9  | Small Business Energy Solutions             | \$187       | \$686  | \$18,721       | 3,015  | \$22,60              |
| 10 |   | <u>\$0</u>  | <u>\$58</u>  | \$6,068        | \$0  | \$6,12               |
|    | Subtotal C&I&M                              | \$4,385     | \$1,444  | \$37,411       | \$41,858                                     | \$85,09              |
|    |   | ÷ 1,000     | <i><b>v</b></i> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | <i>voi,iii</i> | <i>•••••••••••••••••••••••••••••••••••••</i> | <i><b>4</b>00,00</i> |
|    |   |             |  |                |  |                      |

Notes

1 Staffed booths at Homebuilders & Remodelers Show (Mar 4-6) and NH Statewide Home Show.

2 Developed and sent out bill inserts.

3 Revised point-of-purchase materials and rebate coupons for placement at NH retail stores.

4 Sponsored regional conference.

- 5 Revised point-of-purchase materials and rebate coupons for placement at NH retail stores. Other expenses for 800 phone line expenses, online catalog development. Printed catalog.
- 7 Updated rebate forms, printed cut sheets, sponsored trade show.
- 8 Updated rebate forms, printed cut sheets.
- 9 Worked with restaurant and lodging industry to review energy efficiency opportunities. Direct mailing to small business customers, sponsored trade show, printed cut sheets.

| Residential Programs  | NGRID                | NHEC           | PSNH               | Unitil                | Total                 |
|---|----------------------|----------------|--------------------|-----------------------|-----------------------|
| ENERGY STAR® Homes  | \$2,967              | \$992          | \$7,577            | \$4,969               | \$16,505              |
| Home Performance w/ENERGY STAR®   | \$2,067              | (\$178)        | \$4,774            | (\$4,362)             | \$2,301               |
| ENERGY STAR® Appliances   | \$7,603              | \$2,716        | (\$17,515)         | \$12,638              | \$5,442               |
| Home Energy Assistance  | \$1,533              | \$808          | \$13,886           | \$1,133               | \$17,360              |
| ENERGY STAR® Lighting   | \$15,670             | \$5,150        | \$129,684          | \$12,353              | \$162,857             |
| Other   | <u>\$0</u>           | <u>\$934</u>   | <u>\$2,933</u>     | <u>\$0</u>            | <u>\$3,867</u>        |
| Subtotal Residential  | \$29,840             | \$10,422       | \$141,339          | \$26,730              | \$208,331             |
|   |                      |                |                    |                       |                       |
| Commercial, Industrial, and Municipal   |                      |                |                    |                       |                       |
|   | (\$1,896)            | \$929          | \$1,522            | (\$14,798)            | (\$14,243)            |
| New Equipment & Construction  | (\$1,896)<br>\$2,698 | \$929<br>\$671 | \$1,522<br>(\$144) | (\$14,798)<br>(\$914) | (\$14,243)<br>\$2,311 |
| <b>Commercial, Industrial, and Municipal</b><br>New Equipment & Construction<br>Large C&I Retrofit<br>Small Business Energy Solutions | ,                    | +              | . ,                | ,                     |                       |
| New Equipment & Construction<br>Large C&I Retrofit  | \$2,698              | \$671          | (\$144)            | (\$914)               | \$2,311               |
| New Equipment & Construction<br>Large C&I Retrofit<br>Small Business Energy Solutions   | \$2,698<br>\$2,964   | \$671<br>\$466 | (\$144)<br>\$6,365 | (\$914)<br>\$10,481   | \$2,311<br>\$20,276   |